

### **GDPR Policy & Guidelines (August 2024)**

At HeatWise Essex, we use online CRM and job management software through a secure browser or mobile phone app to ensure your data is safe & secure.

This method not only stops personal data being stored locally, it provides our customers an extra blanket of support when it comes to information theft.

No customer data is kept elsewhere, in the case of data breach this is solely the responsibility of the following vendors:

- Tradify
- Xero

Please follow the web links provided below for the GDPR policies of the above companies of where customer information will be stored.

Tradify - <https://help.tradifyhq.com/hc/en-us/articles/360023391314-Is-Tradify-GDPR-Compliant>

Xero - <https://www.xero.com/uk/data/xero-and-gdpr/>

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